

WOODFORD MEDICAL AESTHETICS

PROTOCOL FOR SAFE HANDLING OF PATIENTS BY CLINICAL STAFF

- ALL PATIENTS WILL BE CONTACTED THE DAY BEFORE THEIR APPOINTMENT BY PHONE OR EMAIL TO CONFIRM THAT THEY HAVE NO SYMPTOMS OF COVID19

FEVER

SHORTNESS OF BREATH

DRY COUGH

LOSS OF TASTE OR SENSE OF SMELL

RUNNY NOSE

SORE THROAT

PAYMENT WILL BE TAKEN OVER THE PHONE AT THIS POINT IF TOTAL AMOUNT IS KNOWN.

PATIENT REMINDED TO WAIT IN CAR AND PHONE CLINIC FROM THEIR TEXT REMINDER

- ALL PATIENTS MUST PHONE THE CLINIC THAT THEY ARE ATTENDING ON ARRIVAL, FROM THEIR CAR, AND WAIT TO BE CALLED IN.
- CLINICAL ASSISTANT WILL GREET THEM AT THE DOOR AND TAKE THEIR TEMPERATURE WITH IR THERMOMETER. ONLY PATIENTS WITH GREEN READINGS WILL BE ALLOWED ENTRY. RED OR AMBER MUST BE SENT HOME AND ADVISED TO PHONE NHS 111
- PATIENT WILL THEN WALK OVER ANTISEPTIC MAT
- PATIENTS POSSESSIONS WILL BE COLLECTED IN PLASTIC BOX AND PLACED IN A SAFE PLACE FOR DURATION OF THEIR VISIT
- HAND SANITISER WILL BE OFFERED BY ASSISTANT
- FACE MASK WILL BE OFFERED BY ASSISTANT FOR PATIENT TO APPLY ALONG WITH SMALL PLASTIC BAG TO HOLD
- PATIENT WILL BE SHOWN THROUGH TO CLINICAL ROOM WHERE DR OR NURSE WILL BE WAITING AND STRAIGHT TO CLINICAL COUCH